Responding to Official Demands for Customer Funds

WEBINAR OR ON-DEMAND WEB LINK
(LINK INCLUDES FREE CD ROM)

Tuesday, October 25, 2011

12 - 1:30 pm PT
1 - 2:30 pm MT
2 - 3:30 pm CT
3 - 4:30 pm ET

Has your bank implemented the proper procedures for handling garnishments, levies, and other demands for customer funds? Most banks deal with these matters daily, but many do so without proper training. Handling these matters improperly can expose your bank to significant liability. This seminar will explain these complicated legal documents – garnishments, levies, summons, attachments, etc. – and the situations when they are served on the bank. Learn the necessary steps to handle these matters, such as identifying accounts, placing account holds, answering interrogatories, notifying your customer, and remitting the funds. This presentation will also review the garnishment procedures that became effective on May 1, 2011, for accounts containing certain federal benefit payments. (See information on a related webinar below.)

Continuing Education: Attendance verification for CE credits provided upon request.

HIGHLIGHTS

- **What financial privacy restrictions are imposed on your bank when responding to these legal processes?**
- **What risks are imposed on the bank?**
- **When are you required to notify your customer?**
- **What if your bank holds a security interest in the funds?**
- **What if an account is held by more than one customer or held by a trust, sole proprietorship, corporation, etc.?**
- **Garnishment procedures for accounts containing federal benefits effective May 1, 2011**

Archived Webinar Still Available!

If you missed the webinar titled
"New Garnishment Procedures for Accounts Containing Federal Benefit Payments"
we have extended its availability until January 31, 2012.
Look for March 16 on the registration form and order today!

WHO SHOULD ATTEND?

This informative session is best suited for deposit operations personnel, tellers, customer service representatives, compliance personnel, and auditors.

MEET THE PRESENTER

Elizabeth Fast, JD & CPA,
Bankers Choice

CLICK HERE TO LEARN MORE ABOUT YOUR REGISTRATION OPTIONS

To view prices or register please return to the webinar listing page, and click on the link to register.

Community Bankers Association of Oklahoma
REGISTRATION FORM

Date of Seminar	Name of Seminar	Live Webinar $230	On-Demand Link & Free CD Rom $230	Both Live Webinar & On-Demand Link (includes free CR Rom) $350	TOTAL
					$

***CD Rom for pc use only**

Name:______________________ Bank:______________________

Street Address:______________________

City:______________________ State: __________ Zip:__________

Phone:______________________ Fax:______________________

Email: ______________________ (Email address is required.)

Hook up instructions and seminar materials will be emailed approximately

7 days prior to the seminar.

REGISTRATION AND PAYMENT INSTRUCTIONS – Please note invoices are not provided.

Mail registration form and check made payable to:

Financial Education and Development, Inc., P.O. Box 1780, Helena, MT 59624

Fax registration form, including credit card number to (406) 442-2357.

Important Note if Paying by Credit Card: This form will serve as your receipt. Charges will show up on your credit card statement from Financial Education and Development, Inc.

o MasterCard o VISA Amount $______________

Card # ______________________ V-Code #____________Exp:______________

Signature:______________________

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Register Online:

https://www.financialedinc.com/sign_in.asp

***NOTE: It is best to have all payments and registrations to us 10 days prior to the seminar to ensure timely receipt of hook up instructions and handout materials. We will do our best to accommodate late registrations.**

FOR QUESTIONS EMAIL: CBAO@financialedinc.com FAX: (406) 442-2357