

Regulation E Legal Update: How to Properly Handle ATM & Debit Card Claims

WEBINAR OR ON-DEMAND WEB LINK
(LINK INCLUDES FREE CD ROM)

Thursday, January 5, 2012

12 - 1:30 pm PT
1 - 2:30 pm MT
2 - 3:30 pm CT
3 - 4:30 pm ET

The Electronic Fund Transfer Act and Regulation E provide many protections for consumers and impose many responsibilities and liabilities on financial institutions. Anyone who has read the regulatory language will agree that Reg E is complicated. Given the rapid changes in electronic transfers, financial institutions are confused as to when Reg E applies. This webinar will explain how to determine if Reg E applies and how to properly handle ATM and debit card claims under Reg E, including the investigation process, when provisional credit is mandated, determining the proper amount to reimburse the consumer, notices to the consumer, and the looming deadlines.

Continuing Education: Attendance verification for CE credits provided upon request.



HIGHLIGHTS

- General overview of Reg E
- What transactions does Reg E cover?
- Financial institution responsibilities under Reg E
- Proper handling of Reg E error resolution claims
- Determining the proper amount to reimburse the consumer
- Updated Reg E examination procedures

WHO SHOULD ATTEND?

This informative session will be useful to all deposit personnel, tellers, customer service representatives, new accounts personnel, account officers, and compliance personnel.

MEET THE PRESENTER

**Elizabeth Fast, JD & CPA,
Bankers Choice**



[CLICK HERE TO LEARN MORE ABOUT YOUR REGISTRATION OPTIONS](#)

Register Now!

To view prices please return to the webinar listing page.

Community Bankers Association of Oklahoma REGISTRATION FORM

Date of Seminar	Name of Seminar	Live Webinar \$230	On-Demand Link & Free CD Rom \$230	Both Live Webinar & On-Demand Link (includes free CR Rom) \$350	TOTAL
					\$

***CD Rom for pc use only**

Name: _____ Bank: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____

Email: _____ (Email address is required.)

**Hook up instructions and seminar materials will be emailed approximately
7 days prior to the seminar.**

**REGISTRATION AND PAYMENT INSTRUCTIONS – Please note invoices are not provided.
Mail registration form and check made payable to:**

Financial Education and Development, Inc., P.O. Box 1780, Helena, MT 59624

Fax registration form, including credit card number to (406) 442-2357.

Important Note if Paying by Credit Card: This form will serve as your receipt. Charges will show up on your credit card statement from Financial Education and Development, Inc.

MasterCard VISA Amount \$ _____

Card # _____ V-Code # _____ Exp: _____

Signature: _____

Continuing Education: Attendance verification for CE credits provided upon request.

Register Online:

https://www.financialedinc.com/sign_in.asp

***NOTE: It is best to have all payments and registrations to us 10 days prior to the seminar to ensure timely receipt of hook up instructions and handout materials. We will do our best to accommodate late registrations.**

FOR QUESTIONS EMAIL: CBAO@financialedinc.com

FAX: (406) 442-2357