

Teladoc:

Convenient, Accessible, Affordable

The ROI of Telemedicine

FOR MEMBERS OF COMMUNITY BANKERS ASSOCIATION OF OKLAHOMA



PRESENTED BY:

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About Teladoc

- CBAO Member Benefit
- Administered by The Kempton Group
- 24/7 access to a physician by telephone or video

CBAO MEMBER
BENEFIT -
TELADOC





Talk to a doctor anytime,
anywhere you happen to
be



Receive quality
care via phone or
online video



Prompt treatment,
average call back in
16 min



A network of doctors
that can treat children
of any age



Secure, personal and
portable electronic
health record (EHR)



No limit on
consults, so
take your time

TELADOC BENEFITS

Teladoc Physicians

- 1.6+ million visits performed by Teladoc doctors
- 20+ average years of experience of Teladoc physicians
- One visit every 10 seconds during peak hours
- 10 minute median call back time
- 92% of issues are resolved
- 95% member satisfaction

TELADOC
DOCTORS

Does Teladoc Replace My Doctor?

No. Teladoc does not replace your primary care physician. Teladoc should be used when you need immediate care for non-emergent medical issues. It is an affordable, convenient alternative to urgent care and ER visits.

TELADOC
SERVICES



Teladoc can Treat:

- *Cold & flu symptoms*
- *Allergies*
- *Sinus problems*
- *Ear infection*
- *Urinary tract infection*
- *Respiratory infection*
- *Skin problems*
- *And more!*

TELADOC
SERVICES

When Can I Use Teladoc?

- When you need care now
- If your doctor is unavailable
- If you're considering the ER or urgent care center for a nonemergency issue
- On vacation, on a business trip, or away from home

TELADOC
SERVICES

Can Teladoc Call in Prescriptions?

Absolutely!

Teladoc doctors are U.S. board-certified and licensed to practice medicine in your state. They can diagnose, treat and prescribe medication, if medically necessary. When you request to speak with a doctor, they'll ask you where you'd like any prescription to be sent; they'll even help you find a pharmacy near you when you're traveling.

TELADOC
SERVICES



Download the app and take a doctor with you

The Teladoc member app gives you 24/7/365
access to a doctor through your mobile devices.



MOBILE APPLICATION

How Do I Use Teladoc?

HOW IT WORKS

Step 1. Medical history



You are required to complete your medical history online, by phone, or by faxing a paper form prior to requesting a consultation.

Step 2. Request consult



You simply log on to your account or call Teladoc, 24/7/365, to request either a telephone or video consultation.

Step 3. Talk with a physician



A board-certified physician licensed in your state reviews your medical history and provides a consultation over the phone or through video, just like an in-person visit.

Step 4. Resolve the issue



The physician recommends the right treatment for your medical issue. If a prescription is necessary, it is electronically sent to your pharmacy of choice.

Step 5. Continuity of care



The physician documents the results of the consultation in your medical history. Consultation information can be sent to your primary care physician.

Step 6. Follow-up



Teladoc sends you a follow up email to ensure that you got the care you needed and to see if you have any feedback on your experience.

RATES

BASIC

\$4.00 per employee per month**

\$45 co-pay per "visit"

Employee would pay Teladoc \$45 for each phone or video visit

PLUS

\$5.00 per employee per month**

\$25 co-pay per "visit"

Employee would pay Teladoc \$25 for each phone or video visit

PREMIUM

\$6.00 per employee per month**

\$0 co-pay per "visit"

Employee would pay Teladoc no fee for each phone or video visit

***PEPM fee may be adjusted if utilization exceeds contractual allowable*



Account Set Up Form

Sales: Please complete the sections highlighted in **GREEN** and return to the Teladoc Account Manager

General Information				
Legal Name of Client:	Address:			
	Main Phone:			
Client Channel Segment:	<input type="checkbox"/> Advantage Health Plans Trust <input type="checkbox"/> Fully-Insured <input type="checkbox"/> Self-Funded <input type="checkbox"/> Other _____		Comments:	
Total # of Members:	Effective Date:			
	Open Enrollment Period:			
Total # of Dependents (if applicable):	Product:		<input type="checkbox"/> General Medical	
Contact Information				
	Name	Title	Phone	Email
Primary Contact				
Broker Info (if applicable)				
Broker Agency Name:				
Broker Address:				
Billing Contact	Cindy Churchill			
IT/ Eligibility Contact	Dwight Berry			
Data Transfer Contact	Dwight Berry			

SET-UP IS EASY

Don't Forget!

- *Advantage Health Plans Trust*
 - *CBAO & IBAT endorsed health plan*
 - *Banker-only, member owned*
 - *Run by your peers*
 - 100% free-market focused benefits
 - Lower cost, better benefits

AHPT



To Sign Up:



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405-550-6200
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**QUESTIONS
& SIGN UP**